

STATE OF IOWA

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DEPARTMENT OF HUMAN SERVICES
KEVIN W. CONCANNON, DIRECTOR

February 10, 2006

GENERAL LETTER NO. 3-E-AP-1

ISSUED BY: Deputy Director for Field Operations

SUBJECT: Employees' Manual, Title 3, Chapter E, *RESTRAINT AND SECLUSION*

POLICY FOR MHIS APPENDIX, Title page, new; Contents (page 1), new;

pages 1 through 8, new; and the following forms:

470-0428	Consent to Treatment, revised
470-4321	Risks, Triggers, Signs and Coping Aids, new
470-4317	Initial Restraint or Seclusion Prescription, new
470-4318	Restraint/Seclusion Monitoring Checklist and Narrative, new
470-4320	Restraint/Seclusion Patient Debriefing, new
470-4316	Restraint/Seclusion Same Day Staff Analysis, new
470-4319	Restraint/Seclusion Next Working Day Team Debriefing, new
470-4322	Restraint/Seclusion Debriefing: Administrative Review, new

Summary

The purpose of the mental health institutes is to provide a safe therapeutic treatment environment. A goal is to prevent, reduce, and eliminate the use of restraint and seclusion.

This Appendix issues new state-approved forms that are to be used by all state mental health institutes, to document treatment described related to the use of restraint and seclusion. These forms can be modified only with permission of the Office of The Deputy Director for Field Operations.

Effective Date

Immediately.

Material Superseded

Destroy all supplies of previous forms used to order and document restraint and seclusion interventions.

Additional Information

Refer questions about this general letter to your institution superintendent.

RESTRAINT AND SECLUSION POLICY FOR MHIS

APPENDIX



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CONSENT TO TREATMENT

MENTAL HEALTH INSTITUTE , lowa

Date:	
The Mental Health Institute provides active treatment to all patients who services. While you are here, treatment will be provided including the us rehabilitation program, school for children and adolescents, discharge planehabilitation counseling services.	se of medications, a psychiatric
This consent authorizes the staff of the Mental Health Institute to perform necessary for evaluation and treatment and to administer such drugs as for evaluation and treatment. If you are on medications at the time of ad and evaluated by the physician. If other medications are needed at the to these medications will be provided. At the time a treatment plan is initiat medications will be explained to you. During this treatment planning sest discuss goals and discharge planning with you. No promise has been medication does not always produce the desired effect, and different medication that the time is the time of the time at the time	in their judgment are necessary mission, they may be continued time of admission, education on ted, your treatment, including sion, the treatment team will also hade of a successful outcome and dications may be added at a later
Restraint and/or seclusion are used as a treatment of last resort only in a hospital. Should you become a danger to yourself or others and all othe recommendations suggested when completing the coping aids forms have secluded or restrained.	r interventions including the
The Mental Health Institute philosophy of treatment and restraint and sec explained to me and I have received a copy of patient rights materials where responsibilities as a patient.	
Signature of Patient	Date
Guardian (if applicable)	
Witness	Date

Granted by / or on behalf of:

Consent to Treatment, Form 470-0428

Purpose

Form 470-0428 is used by the Mental Health Institute to confirm that an individual has given consent for treatment while a patient in the facility. This form also confirms that the patient has been informed of:

- The philosophy of treatment of the facility,
- ♦ The policy concerning restraint and seclusion, and
- ♦ The patient's rights and responsibilities.

Source

This form may be printed from the DHS on-line manual, from the electronic share located at \\Hoovr3S2\DEPDIR.772\FACILITYPOLICY\R&S Forms, or from an MHI public file where available. The form may also be photocopied from an MHI policy manual or obtained from an MHI print shop or forms room where available.

Completion

The admission staff shall explain this form to the patient. The patient (or the patient's guardian, where applicable) shall read, sign, and date the form. The patient's signature is required before delivery of treatment other than lifesaving measures.

Distribution

Upon completion, this form is filed in the patient's ward chart while an inpatient in the Mental Health Institute. At the time of discharge, the form is moved to the patient's permanent medical record.

Data

The form contains the patient's name, the date administered, and the signatures of the patient, the guardian, and a witness.

Chapter E Restraint and Seclusion Policy for MHIs Appendix

Risks, Triggers, Signs and Coping Aids, Form 470-4321

Purpose

Form 470-4321 is intended to identify situations that may lead to agitation of the patient and to identify methods that may be helpful to deescalate a potentially volatile situation.

The form is also designed to identify additional self-reported conditions such as medical conditions or history of abuse that should be considered when providing treatment and is to be read and understood by all staff working with the patient.

Source

This form may be printed from the DHS on-line manual, from the electronic share located at \\HOOVR3S2\DEPDIR.772\FACILITYPOLICY\R&S FORMS, or from an MHI public file where available. The form may also be photocopied from an MHI policy manual or obtained from an MHI print shop/forms room where available.

Completion

This form is to be completed by the patient or with the patient assisted by admission staff upon admission to the MHI or as soon as possible thereafter when the patient is able to answer the questions on the form.

Distribution

Keep this form readily available in the patient's medical record. Additional distribution of form shall be as designated by MHI policy and procedures on restraint and seclusion.

Data

Encourage the consumer to complete the form. The form lists:

- Things that cause agitation, fear, or panic in the patient.
- Observable early warning signs for the patient.
- ♦ Things that may help the patient calm down.
- ♦ The patient's history of:
 - Restraint and seclusion:
 - Medical conditions and physical disabilities.
 - History of sexual or physical abuse.

Risks, Triggers, Signs and Coping Aids

Date: During your course of treatment, we try to identify and avoid things that cause agitation, fear, or panic. Tell us what kinds of things may set off actions that may lead to a dangerous situation. Examples may be: Being given time limits Being told what to do Loud noises or voices Being ignored Being teased or picked on Men Time limits Being told no Certain people or family members Time limits Not having control Being told to wait Isolation Time of day 2. Are you aware of any observable early warning signs that staff should be aw before you start to get upset? Examples may be: Sweating Loud voice Can't sit still Breathing hard Sleeping a lot Being rude Racing heart Sleeping less Pacing Clenching fists Swearing Squatting Red faced Bouncing legs Eating less Wringing hands Rocking Eating more	Time of year Tone of voice Women Time of the month
things that cause agitation, fear, or panic. Tell us what kinds of things may set off actions that may lead to a dangerous situation. Examples may be: Being given time limits Being told what to do Being ignored Being teased or picked on Being told no Certain people or family members Time limits Being told to wait Isolation Time of day Are you aware of any observable early warning signs that staff should be aw before you start to get upset? Examples may be: Sweating Loud voice Can't sit still Breathing hard Sleeping a lot Being rude Racing heart Sleeping less Pacing Clenching teeth Hyper Crying Clenching fists Sweating Squatting Red faced Bouncing legs Eating less	Tone of voice Women Time of the month
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Racing heart Sleeping less Pacing Clenching teeth Hyper Crying Clenching fists Swearing Squatting Red faced Bouncing legs Eating less	Hurting others or things Hurting myself
Clenching teeth Hyper Crying Clenching fists Swearing Squatting Red faced Bouncing legs Eating less	Not able to care for self
Clenching fists Swearing Squatting Red faced Bouncing legs Eating less	Isolating/avoiding people
Red faced Bouncing legs Eating less	Laughing loudly/giddy
	Singing inappropriately
	Other
What are some things that might help you calm down when you start to get u	upset?
Examples may be:	
Board games Drawing Play doh	Stuffed animals
Bouncing balls Exercising Punching a pillow	Talking with someone
Card games Jigsaw puzzles Reading	Tearing paper
Collapsible activity toys	Time alone
Coloring Lego blocks Sitting by self	Video games
Computer Looking at pictures Screaming and yelling	Walking
Crafts Music - listening or playing Shower or bath	Watching television
Crossword puzzles Outdoor games Silly Putty Crying Pacing or walking Squish pillows	Wrapping up in a blanket Writing stories or letters
Crying Pacing or walking Squish pillows Deep breathing Phone calls Stress balls	about feelings

	Have you ever had to be in restraints or seclusion in previous inpatient episodes? Yes No If yes, please describe where and when:
	What happened that resulted in the use of restraint or seclusion.
_	
_	
_	
_	
	Do you have any medical conditions or physical disabilities?
_	
_	
_	
_	Do you have any history of sexual or physical abuse?
_	
_	
_	
-	Staff Signature Date

Iowa Department of Human Services **Initial Restraint or Seclusion Prescription** Restraint or Seclusion is prescribed for no more than _____ Hours Type of Prescription: Restraint Type: Restraint Four Point Four Point w / Bicep Cuff Seclusion Five Point Five Point w / Bicep Cuff Ambulatory Transport Board Location: Program / Ward: __ Room: _ Other: Where Restrained: Bed Reason for Use: Prevention of Self Harm Prevention of Harm to Others Restraint/Seclusion Beginning: Date: _____ Time: ____ Ending: Date: ____ Time: ____ Person assessing the need for emergency R/S: Specific reason for prescription: Interventions attempted to de-escalate the emergency and results:(Include time & staff names) Specific Instructions based on the patient's medical or psychiatric condition, history of abuse or R&S history: Specific measurable release criteria: __ RN / Dr. Signature: Date: _____ Time:___ Physician/Physician Assistant face to face assessment: Date:_____ Time: ____

Signature:

Continuation Restraint or Seclusion Prescription

Continuation order for: Patier	nt:	Pa	itient ID:	
Continuation #:	Date:	:Time		
Restraint or Seclusion is pres	scribed for no more th	an additi	onal hours	
From:(Dr/PAC/ARNP)	7	Го:	Read back (if a verbal order):	_
Specific reason for continua	ition:			
RN Signature:		Time:	Medical Staff Signature:	
				
Continuation #:	Date	:Time		
Restraint or Seclusion is pres				
			Read back (if a verbal order):	
•				
- Openine reason for continua				
DAI Cimatura	Data	Times	Madical Ctaff Circature	
RN Signature:	Date:	Time:	Medical Staff Signature:	
RN Signature:	Date:	Time:	Medical Staff Signature:	
			Medical Staff Signature: Time:	

Initial Restraint or Seclusion Prescription, Form 470-4317

Purpose

Form 470-4317 is used to prescribe restraint or seclusion as a last resort to prevent imminent physical harm to either the patient or facility staff.

The back of this form is used to continue the restraint or seclusion beyond the initial prescription and describes the specific reasons or behaviors that require the continuation of the restraint or seclusion.

Source

This form may be printed from the DHS on-line manual, from the electronic share located at

\\Hoovr3s2\\DEPDIR.772\\FACILITYPOLICY\\R&S Forms, or from an MHI public file where available. The form may also be photocopied from an MHI policy manual or obtained from an MHI print shop/forms room where available.

Completion

MHI medical staff or an MHI registered nurse completes this form when restraint or seclusion needs to be prescribed.

MHI medical staff or an MHI registered nurse completes the back of this form when restraint or seclusion needs to be continued beyond the timeframes of the original prescription.

Distribution

Distribution shall be as designated by MHI policy and procedures on restraint and seclusion.

Data

Complete all items on each form. The form documents:

- The reason for the restraint or seclusion.
- ♦ The intervention attempted to de-escalate the emergency.
- Specific instructions based on the patient's history.
- Criteria for the patient's release from restraint or seclusion.
- ◆ The physician or physician assistant's face-to-face assessment of the patient.
- Orders for continued restraint or seclusion and the reason for those orders.

Chapter E Restraint and Seclusion Policy for MHIs Appendix

Restraint/Seclusion Monitoring Checklist and Narrative, Form 470-4318

Purpose

Form 470-4318 is used to:

- ◆ Document the names of all staff directly involved in a restraint or seclusion intervention;
- Describe objective release criteria from the restraint or seclusion prescription form to be used in determining when a patient can be released; and
- ♦ Document assessments of the patient's physical and psychological well being during a restraint or seclusion intervention.

Source

This form may be printed from the DHS on-line manual, from the electronic share located at

\\Hoovr3s2\DEPDIR.772\FACILITYPOLICY\R&S Forms, or from an MHI public file where available. The form may also be photocopied from an MHI policy manual or obtained from an MHI print short/forms room where available.

shop/forms room where available.

Completion This form is to be completed by MHI staff involved in the restraint or

seclusion intervention and subsequent monitoring of the patient.

Distribution Distribution of form shall be as designated by MHI policy and

procedures on restraint and seclusion.

Data Complete all items on each form.

Restraint/Seclusion Monitoring Checklist and Narrative

Check ever	nt that	applie	es: [R	estrair	nt [Se	clusio	n								
Patient Nar	ne:						Pati	ent I <u>D</u>	#:								
Order Date	:		Tim	ne:		-											
Primary staff			the inte		_												
Prescription	Releas	se Crit	eria:		_												
Time:	Documentation - every 15 min.	Circulation check - 15 min.	Skin care/condition - 15 min.	Patient behaviors - Use patient quotes - 15 min.	Ventilation/Comfort - 30 min.	Position change - 30 min.	Precaution status - 30 min.	Restraint rotation - 2 hrs.	Range of motion - 2 hrs.	Fluids offered - 2 hrs.	Bathroom offered - 2 hrs.	Meals / nourishment	Routine / PRN medication	Vital signs - daily - every shift	Oral Hygiene - Daily	Bathe - Daily	RN assessment

Time:	Observation Notes / Narrative

low	a Department of Human Services	
Re	straint/Seclusion Patient Debriefing	
Pati	ient Name:	
Pati	ient #:	
	eck event that applies: Restraint Seclusion	
Dat	e: Tim <u>e:</u>	
Loc	cation:	
1.	What events led up to the incident?	
2.	Did I say or do anything that made the situation worse?	
	-	
3.	How did I feel before all of this happened?	
4.	How do I fool now?	
4.	How do I feel now?	
5.	What did I want in the first place?	
6.	What actually happened to me as a result?	
7.	What could I try next time that might work better?	
٠.	what could rity heat time that might work better:	
8.	I also want staff to know?	
	Patient Signature	Signature of RN Supervisor or designee

Restraint/Seclusion Patient Debriefing, Form 470-4320

Purpose Form 470-4320 is used to document information received directly

from a patient involved in a restraint or seclusion intervention.

Source This form may be printed from the DHS on-line manual, from the

electronic share located at

\\Hoovr3s2\\DEPDIR.772\\FACILITYPOLICY\\R&S Forms, or from an MHI public file where available. The form may also be photocopied

from an MHI policy manual or obtained from an MHI print

shop/forms room where available.

Completion The RN or designee initiates the patient debriefing process. As soon

as the patient is receptive following any incident of restraint or

seclusion staff will ask the patient to complete this form. The patient

can complete the form independently or with staff assistance.

Distribution Place the form in the front of the patient's medical record for reference

during the team debriefing. Additional distribution of form shall be as

designated by MHI policy and procedures on restraint and seclusion.

Data The form solicits information on:

• The events leading up to the incident.

• The patient's actions and feelings before and after the incident.

• Possible future strategies.

Chapter E Restraint and Seclusion Policy for MHIs Appendix

Restraint/Seclusion Same-Day Staff Analysis, Form 470-4316

Purpose Form 470-4316 is used to document an immediate post-event analysis

and discussion by all primary staff involved in a restraint or seclusion intervention. This form is also to be used in the team debriefing and

the administrative review.

Source This form may be printed from the DHS on-line manual, from the

electronic share located at

\\Hoovr3s2\\DEPDIR.772\\FACILITYPOLICY\\R&S Forms, or from an MHI public file where available. The form may also be photocopied

from an MHI policy manual or obtained from an MHI print

shop/forms room where available.

Completion The RN supervisor or designee initiates the same-day staff debriefing

process following any incident of restraint or seclusion, after the situation has calmed, orders are written, and the initial paperwork is completed. To the extent possible, all staff directly involved in the

incident shall be included in this debriefing.

The debriefing for staff is to be a structured meeting in a safe environment, encouraging an open discussion and recording of the facts and what might have been done differently to avoid this and

future incidents of restraint or seclusion.

Distribution Place this form in the patient's record to document the debriefing

results and to be used in the team debriefing and administrative

review. Additional distribution of form shall be as designated by MHI

policy and procedures on restraint and seclusion.

Complete all items on each form. The form summarizes:

- ♦ The events that led up to the incident.
- ♦ How the situation escalated.
- ♦ What staff actions helped and didn't help.

Data

Restraint/Seclusion Same-Day Staff Analysis Check event that applies: Restraint Seclusion Restraint/Seclusion: Date: _____ Time: _____ Location: Patient #: Patient Name: _____ First incident R/S this admission: Yes No Primary staff involved in the intervention: Staff present for analysis: 1. What events led up to the incident? 2. How did the situation escalate? (verbal, non-verbal, physical) 3. What staff actions helped? (verbal, non-verbal, physical) 4. What staff actions didn't help? (verbal, non-verbal, physical) 5. Was a PRN or STAT medication given prior/during restraint or seclusion? Yes (Circle PRN or STAT) No 1st dose - Time given _____ Medication _____ Route _____ Dose _____ Dose _____ Route

6. Was staff response time appropriate?
7. Were all needed equipment/supplies immediately available and ready? Yes No
8. Were there enough staff to safely manage the situation? Yes No
9. Was it clear who was the On-Scene Leader? Yes No
10. Comments/ Explain any answers of "No" on questions 6 - 9:
11. If there were injuries to patient(s) or staff, indicate who was injured and the type of injuries; Identify staff by job title only & other patients by client ID:
A. Actions taken to treat injuries (patient or staff):
12. What went well about the emergency response?
13. What could we try next time that might work better?
14. Recommendations for treatment plan and/or administrative review and other comments:
15. Ensure Restraint/Seclusion Intervention is recorded in the treatment plan.
16. Describe the physical and emotional effects on both the consumer and the staff. Have staff or patients been informed of how to seek psychological services to cope with this event?
Signature of RN Supervisor or designee

Restraint/Seclusion Next Working Day Team Debriefing Patient Name: Patient #: Check event that applies: Restraint Seclusion Restraint/Seclusion: Date: _____Time: Location: Persons Participating: What events led up to the incident? ______ 2. How did the situation escalate? (verbal, non-verbal, physical) Review of patient input: (when possible, have patient read or describe) _______ 4. Review of recommendations and implementation of changes in treatment plan: 5. Notification and debriefing completed with family/significant other(s) by social worker. Person(s) notified: No authorization by adult client for notification of family/significant other(s).

Date

Social Worker / Staff Signature

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February 10, 2006

Restraint/Seclusion Next Working Day Team Debriefing, Form 470-4319

Purpose

Form 470-4319 assists the treatment team to:

- ◆ Determine how to more effectively assist the patient and staff in understanding what precipitated a restraint or seclusion event.
- Develop interventions to avoid the need for restraint or seclusion.

Source

This form may be printed from the DHS on-line manual, from the electronic share located at

\\Hoovr3s2\DEPDIR.772\FACILITYPOLICY\R&S Forms, or from an MHI public file where available. The form may also be photocopied from an MHI policy manual or obtained from an MHI print shop/forms room where available.

Completion

The assigned treatment team completes a team debriefing on the next working day following an incident of restraint or seclusion. The meeting shall include the patient, the physician, the nurse, the social worker, and, when possible, LPNs, RNs, and the RN supervisor.

The team members indicate on this form whether or not there have been multiple episodes of restraint or seclusion during this admission and how frequently episodes have occurred within the past 30 days. Recommendations include strategies to eliminate multiple episodes and use alternative interventions.

Distribution

File the completed team debriefing form in the patient's record. Additional distribution of form shall be as designated by MHI policy and procedures on restraint and seclusion.

Data

Complete all items on each form. The form contains:

- A list of the staff participating in the debriefing.
- A summary of the events heading up to the incident.
- A review of the patient report.
- ◆ A review of the recommendations and implementation of changes in the patient's treatment plan.
- Documentation of debriefing with the patient's family.

Chapter E Restraint and Seclusion Policy for MHIs Appendix

Restraint/Seclusion Debriefing: Administrative Review, Form 470-4322

Purpose Form 470-4322 is used to document the review by MHI administrative

staff of a restraint or seclusion intervention.

Source This form may be printed from the DHS on-line manual, from the

electronic share located at

\\Hoovr3s2\\DEPDIR.772\\FACILITYPOLICY\\R&S Forms, or from an MHI public file where available. The form may also be photocopied

from an MHI policy manual or obtained from an MHI print

shop/forms room where available.

Completion The clinical director, director of nursing, or the superintendent leads an

administrative review of all written debriefing materials following

each episode of restraint or seclusion.

The reviewers will particularly note if there have been multiple

episodes of restraint or seclusion required for this patient, as indicated by the team debriefing form. If so, the administrative reviewers will specifically address causes and strategies to reduce or eliminate future

episodes.

The recommendations of the administrative review will be routed to and acknowledged by the treatment team, the physician staff, nursing

staff, training staff and any other applicable departments of the facility.

Distribution Distribution of form shall be as noted above and as designated by MHI

policy and procedures on restraint and seclusion.

Complete all items on each form. The form identifies:

• Any evidence that a site or policy may have triggered the incident.

• Any training needs identified based on the review.

• Any feedback for the patient's treatment team based on the review.

8

Data

Iowa Department of Human Services **Restraint/Seclusion Debriefing: Administrative Review** Patient Name: Patient #: _____ R/S Started: Date: _____ Time: _____ R/S Ended: Date: _____ Time: _____ Location: Review Team Staff Present: (Leader) Patient debriefing form reviewed Same day staff debriefing form reviewed Next working day team debriefing form reviewed - (If patient has been in restraint or seclusion more than once in the past 30 days – specifically address the causes and plans to eliminate future episodes.) Is there evidence that a rule or policy may have triggered the incident? Yes (Indicate the rule and any changes that may have gone into effect since the event) None Training needs identified based on review of information None

Feedback for treatment team based on review of information: Yes_____ None Feedback will be provided by: (Administrative Leader) Recommendations acknowledged by: Tmt team Physicians Nursing Training Other Date and time of administrative review: _____ 470-4322 (2/06)